

Message on Hold Message Scripts Package



Thank you for your interest in *Stuff4Lawyers' Message On Hold*, a series of 15 rotating messages that replaces your phone system's hold music. The *Message On Hold* product is delivered to you as an audio compact disc. It's easy to use: just provide the cd to your phone system administrator, and make sure your cd player has a **repeat function, battery backup, and audio output** (all standard on virtually all players.)



The three packages offered are outlined below.

Standard: \$249—Call 1-877-362-6692 to Order.

This is our all-purpose selection of 15 messages for personal injury law firms. You can refer to this package's scripts on the next page.

Premium: \$399—Complete Attached Form to Order.

The Premium (mid-level) version of *Message On Hold* allows you to choose the best messages for your firm's specific practice areas. You get your choice of up to 15 messages from the complete list of messages, which follows.

Custom: \$849—Complete Attached Form to Order.

Our Custom *Message On Hold* service allows you to create a customized on-hold experience for your clients and prospects. With our custom product you get:

- Your choice of up to **15 messages** from the complete list of messages, which follows
- Your firm's name mentioned contextually within each message (and website and location, if applicable)
- Optional: Supply your very own scripts for up to 5 of the 15 messages!

To order the Custom or Premium Package, please use the enclosed form:

1. Select up to **15 messages** from the list of messages provided in this packet
2. Fill out the form, including Message Item Numbers and firm information (including pronunciation, if applicable).
3. **Optional, Custom:** replace up to five of the 15 with your own scripts. Please write legibly on the form!
4. Once we receive the completed form, we will record your customized messages and then send you a compact disc and keep a master copy on file.

Message on Hold Message Scripts Package



Holiday Version

We also offer an additional holiday-themed copy of your Message on Hold package. This additional disc holds an identical message lineup, but with holiday music substituted for the normal music played between recorded messages.

Prices are as follows:

- **Standard:** \$49
- **Premium:** \$79
- **Custom:** \$99

When the winter holidays roll around this year, be prepared! Just check the appropriate box on the order form.

Standard Package Messages

These are the pre-selected, pre-recorded scripts for the Standard Package, our “ready-to-go” product.

Item ST #1

Thank you for calling our law office. If you’ve been injured, we can help you get money for medical bills, lost wages, pain, suffering and more. You can talk to one of our lawyers on the phone or in the office for free. Please stay on the line, and we’ll be right with you.

Item ST #2

If you’ve been injured, it’s important that you quickly find out your legal rights. You never have to pay for an initial consultation and we don’t get paid unless we win your case. Stay on the line; we’ll be with you in just a moment.

Item ST #3

If you’ve been hurt in an accident, you can come in to see one of our lawyers or we can send someone to your home or hospital room to meet with you. And as always, there’s no charge for your initial consultation. Please continue to hold, your call is very important to us.

Item ST #4

If you are a new client, be sure to bring any information that can help us with your case to your first appointment. Items such as photos, medical records, police reports and all of your insurance documents. This information is very helpful in determining the value of your case. The more information we have, the better we can serve you. Thank you again for calling, we’ll be right with you.

Item ST #5

Most injured people don’t want to go to court; they just want a fair and reasonable settlement for the damages they’ve suffered. Most of our cases are settled out of court. But if the insurance company refuses to settle fairly, we will not hesitate to fight for your rights.. and we fight to win.

Item ST #6

If you are a current client, thank you for choosing our law firm. Don’t forget to mention us to your family, friends and neighbors. Be sure to tell them their initial consultation is always free. Please stay on the line and someone will be with you in just a moment.

Item ST #7

Have you been injured? Are you wondering if you have a case? If you’ve got questions, we’ve got answers. Your initial consultation is always free. In fact we don’t get paid unless we win your case. We’ll be glad to answer all your questions when we return.

Item ST #8

At our law firm we handle injury cases. If you’ve been hurt in an accident that wasn’t your fault, we’ll work hard to help you. We’ll help you get money for lost wages, medical bills, pain, suffering and more. The money you deserve. Please stay on the line, your call is very important to us.



Standard Package Messages

Item ST #9

The insurance company may use the information you provide them against you. Our advice is don't sign anything from the insurance company or give them any statement until you talk to us. It's important that you find out your legal rights. Please stay on the line and we'll be with you in just a moment.

Item ST #10

As we handle your case, please be sure to give us all of your medical bills. This will help us process your case more efficiently. Please provide all hospital, ambulance, x-ray or any other bills for medical expenses. Please continue to hold, we'll take your call in just a moment.

Item ST #11

We're injury lawyers. We help people who have been hurt in accidents. We help accident victims get money for medical bills, lost wages, pain, suffering and more. If you've been injured, we will do all we can to help you. Stay on the line, your call is very important to us.

Item ST #12

If you've been hurt in an accident, you've made the right call. We'll fight to make sure you get the money you deserve for your injuries. Your initial consultation is always free. In fact, we don't get paid unless we win your case. Thank you again for calling, we'll be with you in just a moment.

Item ST #13

If you're an accident victim, please stay on the line. We have someone standing by ready to help you, right now. We help injured people get the money and benefits they deserve for their injuries. Please continue to hold, the help you need is just moments away.

Item ST #14

If you've been hurt in an accident, you have rights and you may need legal help. Please stay on the line and tell us what happened to you. We fight to protect the rights of injured people and we'll do all we can to help you. Please continue to hold, and we'll answer all your questions when we return.

Item ST #15

The Insurance company may be pressuring you to accept less money for your injuries. Remember, don't sign anything from the insurance company until you talk to us. Please stay on the line, your call is very important to us.





Complete Message List

The following pages contain the complete lineup of scripts for Premium (mid-level) and Custom Package selections. They are arranged by category:

- Auto Accident
- Dog Bites
- DUI
- Medical Malpractice
- Motorcycle
- Nursing Home
- Defective Products & Pharmaceuticals
- Social Security Disability
- Standard/Generic Firm Messages
- Traumatic Brain Injury
- Workers' Compensation

Note: The messages are presented below with **[Name of Firm]** inserted for the firm name, to approximate the Custom Package wording. The wording of these messages is slightly altered for our Premium (mid-level) product. For example:

Custom:

If you've been hurt in a car accident, you need someone on your side fighting for the money you deserve. At **Howell, Hart & Harwood**, we work for injured people, not insurance companies. We fight to make sure injured people are treated fairly. Stay on the line and we'll be with you in just a moment.

Premium:

If you've been hurt in a car accident, you need someone on your side fighting for the money you deserve. We work for injured people, not insurance companies. We fight to make sure injured people are treated fairly. Stay on the line and we'll be with you in just a moment.



Auto Accident

Item AA# 31

If you've been hurt in a car accident, your injuries may be more severe than you think. Certain types of injuries produce severe, even crippling damage to nerves that persists for a lifetime. At **[Name of Firm]** we'll help you get money for your medical expenses, lost wages, pain, suffering, and more. Set up a free appointment when we return.

Item AA #32

If you've been hurt in a car accident, you need someone on your side fighting for the money you deserve. At **[Name of Firm]** we work for injured people, not insurance companies. We fight to make sure injured people are treated fairly. Stay on the line and we'll be with you in just a moment.

Item AA #33

Recently, the Insurance Research Council found that injured people with a lawyer on their side get three and a half times more money than those who don't. If you've been hurt in a car accident, **[Name of Firm]** will help you get the money you need...the money you deserve. Please continue to hold, we'll be right with you.

Item AA #34

You've been hurt in a car accident that wasn't your fault. You deserve money for your medical bills and lost wages. At **[Name of Firm]** we work hard to make sure you get the money you deserve. Your call is very important to us. Please stay on the line and we'll be with you shortly.

Item AA #35

If you've been hurt in a car accident, don't sign anything from the insurance company or give them any statements until you talk to us at **[Name of Firm]**. Your initial consultation is always free and we don't get paid unless we win your case. Stay on the line and we'll be glad to answer all your questions when we return.

Item AA #36

If you've been hurt in a car accident, you want **[Name of Firm]** on your side. You want a lawyer who's not afraid to stand up to the big insurance companies. You've made the right call. At **[Name of Firm]** we fight big insurance companies everyday. We fight to make sure injured people are treated fairly. Stay on the line and we'll be right with you.

Item AA #37

In a matter of seconds a car accident can turn your life upside down. You've been hurt and it wasn't your fault. You have medical bills and lost wages. You're not sure what to do next. You've made the right call to **[Name of Firm]**. Stay on the line, our help and legal advice are just moments away.

Auto Accident

Item AA #38

You've been hurt in a car accident. The insurance company wants you to settle for less money than you deserve. You don't have to settle for less. That's why we're here. At **[Name of Firm]** we want to help you. Stay on the line and we'll be with you in just a moment.

Item AA #39

If you've been hurt in a car accident, you have a choice. You can choose to accept a small check from the insurance company, or you can choose to let **[Name of Firm]** fight for the money you deserve. Make the right choice and let **[Name of Firm]** fight for you. We'll be right with you.

Item AA #40

If you've been hurt in a car accident, don't take chances with the insurance company. You need someone that you can trust on your side. Stay on the line; your initial consultation at **[Name of Firm]** is always free. Your call is very important to us; we'll be with you in just a moment.

Item AA #41

In a split second, a careless driver causes an accident. You're hurt and it wasn't your fault. You have medical bills and you can't work. You need help right now. You've made the right call to **[Name of Firm]**. Please stay on the line, we'll be right with you.

Item AA #42

If you've been hurt in a serious car accident, you need serious help. You want a law firm that handles serious injury cases, and gets results. At **[Name of Firm]** we help injured people hurt in serious car accidents. Your call is very important to us; we'll be with you in just a moment.

Item AA #43

You've been hurt in a serious car accident. You have medical bills, you can't work. How are you going to pay your bills? If you've been hurt in a serious car accident, **[Name of Firm]** will help you get the money you need—the money you deserve. Stay on the line; you've made the right call.

Item AA #44

You've been hurt in a car accident that wasn't your fault. The insurance company may deny you the money you deserve for your injuries. They want to pay you less—so they can make more. At **[Name of Firm]** our job is to help you get the money you deserve. Stay on the line and someone will be right with you.

Item AA #45

It's a fact and the insurance companies know it. Recent studies from the Insurance Research Council have shown that injured people who have a lawyer on their side, on average, get three and a half times more money than those who don't. If you've been hurt in a car accident, get the money you deserve. Please stay on the line, help from **[Name of Firm]** is just moments away.



Dog Bites

Item DB #221

Dog bites have become a serious problem. As many as 1 million people each year require medical treatment for dog bites, while over 3 million incidents go unreported. If you or someone you know has been bitten by a dog, you may be entitled to money for your injuries. Stay on the line and **[Name of Firm]** will evaluate your case for free.

Item DB #222

As many as 20 people die each year as a result of dog bites. By far, most of the victims are children. Dog bites are the number one health problem for children, outnumbering illnesses such as measles and mumps combined. If your child has been bitten by a dog, you've made the right call to **[Name of Firm]**. Stay on the line, we'll be right with you.

Item DB #223

Dog Bites can cause serious and permanent damage. Some cases require extensive medical treatment, which can be expensive. The victims of dog bites can be entitled to money for medical bills and pain and suffering. Please stay on the line and **[Name of Firm]** be glad to answer all your questions about dog bites when we return.

Item DB #224

In the United States, someone gets bitten by a dog every seven seconds. When an untrained dog rages out of control, it can pose a serious threat to your safety and the safety of your family. Dog bites can cause serious and permanent injuries that require costly medical treatment. If a dog has bitten you or someone you love, please stay on the line. Help from one of our lawyers at **[Name of Firm]** is just moments away.

Item DB #225

We've all seen the news and read the headlines. "Infant Mauled By Dog", "Dog Attack Leads to Death". Dog bites are a serious problem. Dog owners can be held responsible for the vicious and destructive behavior of their dogs. If you have been bitten by a dog, you may be entitled to money for your injuries. Stay on the line and **[Name of Firm]** will evaluate your case for free.

Item DB #226

Dogs have always been man's best friend. They give us security, companionship and unconditional love. But an untrained dog out of control can cause serious and often times permanent physical as well as emotional damage. If you or a loved one has been bitten by a dog, please stay on the line. At **[Name of Firm]** we want to hear what happened to you.





DUI

Item DUI #176

Drunk Drivers cause serious accidents. They hurt and kill innocent people. At **[Name of Firm]** we believe driving drunk is no accident, it's bad judgment. If a drunk driver has hurt you or someone you love, stay on the line and we'll evaluate your case for free.

Item DUI #177

Drunk Drivers can seriously hurt and kill innocent people. Every injury and every death caused by drunk driving could have been prevented. If a drunk driver has hurt you or someone in your family... you want justice. Please stay on the line. Your call is very important to **[Name of Firm]**.

Item DUI #178

Every 33 minutes someone dies in an alcohol related crash. When drunk drivers hurt or kill innocent people, they should be held responsible. At **[Name of Firm]** we sue drunk drivers. Please continue to hold, we'll be right with you.

Item DUI #179

Driving drunk is wrong, and it's against the law. When drunk drivers take to our streets and highways, they don't care who they hurt. Everyone is at risk. If a drunk driver has hurt you or someone you love, please stay on the line and **[Name of Firm]** will be glad to answer all of your questions when we return.

Item DUI #180

When someone decides to drink and drive, they've made a poor decision. A decision that can hurt and kill innocent people. If a drunk driver has hurt you or someone you love, please stay on the line and one of our staff will be with you in just a moment. At **[Name of Firm]** we sue drunk drivers.



Medical Malpractice

Item MM #101

Mistakes by doctors and nurses...Medical negligence...Failure to diagnose... Thousands of patients die each year from medical mistakes. If you or someone you love has been the victim of a medical mistake, get the information you need. Stay on the line and **[Name of Firm]** will be glad answer all your questions.

Item MM #102

The wrong medication, too much medication, misdiagnosis of a disease or illness, hospital infections. These are just a few examples of why thousands of patients die each year from medical mistakes. If you feel you've been the victim of a medical mistake, stay on the line. Your call is very important to **[Name of Firm]**; we'll be with you in just a moment.

Item MM #103

Medical Mistakes have become a serious problem. Medical Mistakes are one of the nations leading causes of death and injury and many go unreported. At **[Name of Firm]** we help people who have been hurt by medical mistakes. To find out how we can help you, stay on the line and one of our staff will be right with you.

Item MM #104

Medical mistakes are a serious problem. Mistakes by doctors and hospitals cause thousands of patients to die each year. The hospital may never tell you what really happened. If you've been the victim of a medical mistake, **[Name of Firm]** will help you find the truth. Your call is very important; we'll be with you in just a moment.

Item MM #105

There are no guarantees when it comes to medical treatment, but you deserve the best possible medical care. Have you or someone you love suffered a serious injury from a medical mistake? Could that mistake have been prevented? At **[Name of Firm]**, we believe those responsible for your injuries should be held accountable. Please continue to hold, we'll be with you in just a moment.

Item MM #106

Medical Mistakes. You thought it could never happen to you, but mistakes happen everyday. People are being seriously injured. Thousands of patients are dying. If you or someone you love has been the victim of a medical mistake, **[Name of Firm]** can help. Please continue to hold, we'll be with you in just a moment.

Item MM #107

Your health and safety is supposed to be your doctor's first consideration. But unfortunately, our doctors and hospital sometimes make mistakes. Medical mistakes are one of the nations leading causes of death and injury. If you've suffered a medical mistake, stay on the line and we'll set up a free initial consultation with one of our lawyers at **[Name of Firm]** when we return.



Medical Malpractice

Item MM #108

It's called the "white coat conspiracy". It's when doctors and hospitals make mistakes and decide it's better if you don't know the truth. Medical mistakes are a serious problem. We fight against the so called "white coat conspiracy". At **[Name of Firm]**, we believe you deserve to know what really happened. Stay on the line and one of our staff will be you in a moment.

Item MM #109

You've suffered an injury because your doctor or hospital made a mistake. They may not tell you how it happened or even why. But you can get help. At **[Name of Firm]**, we'll help you find answers to your questions. If you feel you've been the victim of a medical mistake, get the legal help you need. Please continue to hold, your call is very important to us.

Item MM #110

Doctors, nurses and hospitals all make mistakes. Unfortunately, these mistakes are happening too often and hurting too many people. Medical mistakes can cause serious injuries and even death. At **[Name of Firm]**, we help the victims of medical mistakes get the compensation they deserve for their injuries. Please stay on the line, your call is very important to us.

Item MM #111

Has your child been diagnosed with cerebral palsy? Over Half a Million children & adults are afflicted with cerebral palsy. In some cases it's caused by a mistake made by the Doctor at birth. If your child suffers from cerebral palsy, please stay on the line, and **[Name of Firm]** will evaluate your case for free.



Motorcycle

Item MC #146

Motorcycles can be fun, but they can also be very dangerous. More than 80% of all motorcycle accidents result in injury or death. If you or someone you know has been hurt in a motorcycle accident, **[Name of Firm]** can help you get money for your injuries. Please stay on the line, we'll be right with you.

Item MC #147

A motorcyclist is about 15 times more likely to die in an accident, and about 3 times more likely to be injured than someone riding in a car. The motorcycle itself provides virtually no protection in an accident. If you or someone you know has been hurt in a motorcycle accident, please stay on the line, **[Name of Firm]** will be glad to answer all of your questions when we return.

Item MC #148

Motorcyclists are often stereotyped for driving reckless and fast. But the truth is, it's the careless, negligent automobile drivers who cause most motorcycle accidents. They tend to show little regard for the safety of motorcyclists. If you've been hurt in a motorcycle accident, **[Name of Firm]** can help you get money for your injuries. Please continue to hold. Your call is very important to us.

Item MC #149

When a motorcyclist gets hurt in an accident, they deserve to be treated fairly. At **[Name of Firm]** we fight big insurance companies to make sure injured motorcyclists get the money they deserve. If you've been hurt in a motorcycle accident, our help and legal advice is just moments away.

Item MC #150

If you've been hurt in a motorcycle accident that wasn't your fault, don't sign anything from the insurance company until you talk to us at **[Name of Firm]**. The dangers associated with motorcycles make it easy for the insurance company to blame the motorcycle rider for his or her own injuries. If you've been hurt in a motorcycle accident, stay on the line and **[Name of Firm]** will evaluate your case for free.

Nursing Home

Item NH #131

Over one million elderly Americans are patients in nearly 17,000 nursing homes. We want to trust these nursing homes to give quality care to our loved ones. If you feel your loved one has been the victim of abuse or neglect in a nursing home, **[Name of Firm]** can help. Please continue to hold. Your call is very important to us.

Item NH #132

Abuse and neglect in nursing homes has become a serious problem. One out of every four nursing homes is cited for causing serious injury or death to a resident. If you feel your loved one has been the victim of abuse or neglect in a nursing home, at **[Name of Firm]** we want to help. We'll be glad to answer all your questions when we return.

Item NH #133

Many nursing homes simply do not hire qualified staff. Abuse and neglect can occur as a result of the careless or negligent behavior of nursing home employees. Our loved ones deserve better. At **[Name of Firm]** we'll be glad to give you more information about abuse and neglect in nursing homes. Please stay on the line, we'll be right with you.

Item NH #134

Bruises, bedsores, bad falls and poorly trained staff. Our loved ones have become the victims of abuse and neglect in nursing homes. Many nursing homes put profits before the health and safety of their patients. If you feel your loved one has been the victim of abuse or neglect, stay on the line. At **[Name of Firm]** we want to help you.

Item NH #135

Here are some things you should look for if you fear your loved one has been abused or neglected in a nursing home. Bedsores, bruises, open wounds and cuts, dehydration, malnutrition, excessive or sudden weight loss. Any one of these could be evidence that something is wrong. Please stay on the line, **[Name of Firm]** will be glad to answer all your questions when we return.





Defective Products & Pharmaceuticals

Item DF #191

When you buy a product for your home and your family, you expect it to perform properly. You don't expect your new space heater or stroller to be defective and cause serious injury to someone in your family. If you or someone you love has been hurt by a defective product, please stay on the line, at **[Name of Firm]**, we want to know what happened to you.

Item DF #192

A defective or unsafe product is one that causes injury or death because of design or manufacturing flaws that make it dangerous or unsafe. If a defective product causes serious injury, the designer, maker and/or the seller of that product can be held responsible. If you've been hurt by a defective product, please stay on the line and **[Name of Firm]** will be glad to answer all of your questions when we return.

Item DF #193

Sometimes big corporations and manufacturers put profits before safety. Sometimes they make the wrong decision and produce products that are dangerous and unsafe. If you feel you've been hurt by a defective product, please continue to hold. Your call is very important to **[Name of Firm]**.

Item DF #194

Have you or someone you know been hurt by a defective product? Did the manufacturer make the product correctly? Did they use inadequate materials? Was there a design defect? Were there insufficient warnings and instructions for the use of the product? Please stay on the line and **[Name of Firm]** will be glad to give you more information about defective products when we return.

Item DF #195

Think about how many different products you use everyday. As consumers we should demand that they be made safe? Products that are defective can cause serious injury, even death. It's people just like you who bring defective and unsafe products to our attention. You help make America a much safer place to live. Please stay on the line, at **[Name of Firm]**, we want to hear what's happened to you.

Item PH #196

The Pharmaceutical industry is big business. Often times, drug manufacturers pressure the FDA to approve their drugs and then aggressively market them to doctors and the public. To the drug companies, the profits sometimes out weigh the risks to our health and safety. If you believe a prescription drug or over-the-counter medication has caused injury to you or someone you love, please stay on the line. One of our staff from **[Name of Firm]** will be right with you.

Item PH #197

In the past few years, many drugs have been pulled from the market because of health risks that were hidden or ignored before the drugs were approved. Many of these drugs and medications have been proven to be dangerous and have caused serious side effects, even death. If you or someone you love has been seriously hurt by a prescription drug or over-the-counter medication, please stay on the line. Your call is very important to **[Name of Firm]**.

Social Security Disability

Item SS #161

You've always worked hard for your paycheck. You've always paid your social security. But now you can't work, because of a disease, illness or injury. You may qualify for social security disability benefits. Stay on the line and find out if you qualify. At **[Name of Firm]** we'll evaluate your case for free.

Item SS #162

Did you know that you could receive social security disability benefits for conditions such as cancer, depression, back injuries and more? If any of these or other conditions have prevented you from working you may be entitled to money for your disability. Please continue to hold. **[Name of Firm]** will answer all of your questions about social security disability when we return.

Item SS #163

While most people work hard to succeed, few spend time making sure they have a safety net should they become disabled. That is why we have social security disability benefits. It's help for people who can't work because of a disease, illness or injury. Do you qualify for disability benefits? Stay on the line and **[Name of Firm]** will help you answer that question when we return.

Item SS #164

You may qualify for Social Security Disability Benefits if you can't work because of a disease, illness or injury, regardless of your age. If you can't work and you need your social security disability benefits or you've already applied and you've been turned down, stay on the line, **[Name of Firm]** can help. Your call is very important to us.

Item SS #165

If you can't work, did you know that you could receive social security disability benefits for a disease, illness or injury? You may receive benefits for severe conditions such as cancer, chronic heart disease, back injuries and more. If you qualify, **[Name of Firm]** will help you get your social security disability benefits. Stay on the line we'll be with you in just a moment.





Standard/Generic Firm

Item ST #1

Thank you for calling our law office. If you've been injured, we can help you get money for medical bills, lost wages, pain, suffering and more. You can talk to one of our lawyers at **[Name of Firm]** on the phone or in the office for free. Please stay on the line, and we'll be right with you.

Item ST #2

If you've been injured, it's important that you quickly find out your legal rights. You never have to pay for an initial consultation at **[Name of Firm]** and we don't get paid unless we win your case. Stay on the line; we'll be with you in just a moment.

Item ST #3

If you've been hurt in an accident, you can come in to see one of our lawyers or we can send someone to your home or hospital room to meet with you. And as always, there's no charge for your initial consultation. Please continue to hold, your call is very important to at **[Name of Firm]**.

Item ST #4

If you are a new client, be sure to bring any information that can help us with your case to your first appointment. Items such as photos, medical records, police reports and all of your insurance documents. This information is very helpful in determining the value of your case. The more information we have, the better we can serve you. Thank you again for calling **[Name of Firm]**, we'll be right with you.

Item ST #5

Most injured people don't want to go to court; they just want a fair and reasonable settlement for the damages they've suffered. Most of our cases are settled out of court. But if the insurance company refuses to settle fairly, **[Name of Firm]** will not hesitate to fight for your rights—and we fight to win.

Item ST #6

If you are a current client, thank you for choosing **[Name of Firm]**. Don't forget to mention us to your family, friends and neighbors. Be sure to tell them their initial consultation is always free. Please stay on the line, we'll be with you in just a moment.

Item ST #7

Have you been injured? Are you wondering if you have a case? If you've got questions, we've got answers. Your initial consultation at **[Name of Firm]** is always free. In fact we don't get paid unless we win your case. We'll be glad to answer all your questions when we return.

Standard/Generic Firm

Item ST #8

At **[Name of Firm]** we handle injury cases. If you've been hurt in an accident that wasn't your fault, we'll work hard to help you. We'll help you get money for lost wages, medical bills, pain, suffering and more. The money you deserve. Please stay on the line, your call is very important to us.

Item ST #9

The insurance company may use the information you provide them—against you. Our advice at **[Name of Firm]** is don't sign anything from the insurance company or give them any statement until you talk to us. It's important that you find out your legal rights. Please stay on the line and we'll be with you in just a moment.

Item ST #10

As we handle your case at **[Name of Firm]**, please be sure to give us all of your medical bills. This will help us process your case more efficiently. Please provide all hospital, ambulance, x-ray or any other bills for medical expenses. Please continue to hold, we'll take your call in just a moment.

Item ST #11

At **[Name of Firm]**, we're injury lawyers. We help people who have been hurt in accidents. We help accident victims get money for medical bills, lost wages, pain, suffering and more. If you've been injured, we will do all we can to help you. Stay on the line, your call is very important to us.

Item ST #12

If you've been hurt in an accident, you've made the right call. At **[Name of Firm]** we'll fight to make sure you get the money you deserve for your injuries. Your initial consultation is always free. In fact, we don't get paid unless we win your case. Thank you again for calling **[Name of Firm]**, we'll be with you in just a moment.

Item ST #13

If you're an accident victim, please stay on the line. At **[Name of Firm]**, we have someone standing by ready to help you, right now. We help injured people get the money and benefits they deserve for their injuries. Please continue to hold, the help you need is just moments away.

Item ST #14

If you've been hurt in an accident, you have rights and you may need legal help. Please stay on the line and tell us what happened to you. We fight to protect the rights of injured people and at **[Name of Firm]** we'll do all we can to help you. Please continue to hold, and we'll answer all your questions when we return.

Item ST #15

The Insurance company may be pressuring you to accept less money for your injuries. Remember, don't sign anything from the insurance company until you talk to us at **[Name of Firm]**. Please stay on the line, your call is very important to us.





Traumatic Brain Injury

Item TBI #206

Every year over 2 million Americans suffer traumatic brain injuries. Car accidents account for almost half of all brain injuries. At **[Name of Firm]** we help brain injury victims and their families. If someone you love has been hurt in an accident and suffered a traumatic brain injury, please stay on the line and get the help and information you need.

Item TBI #207

It can happen to anyone at any time. Traumatic brain injuries claim the lives of more than 50,000 Americans every year. Car accidents, bicycle accidents and falls are the most frequent causes of traumatic brain injuries. Did the careless or negligent behavior of someone else cause your loved one to suffer a traumatic brain injury? Please continue to hold. Your call is very important to **[Name of Firm]**.

Item TBI #208

Over 5 million people live with disabilities caused by Traumatic Brain Injuries. These injuries can be permanent and require life-long care. If your loved one has been hurt in an accident and suffered a traumatic brain injury, they may be entitled to money for their injuries. To find out more, please stay on line. At **[Name of Firm]**, we think it's important that you know all the options available to you and your family.

Item TBI #209

Every 21 seconds someone suffers a traumatic brain injury. It's an injury that can occur in an accident and leave no outward signs of physical damage. It's an injury that can affect a person mentally, physically and emotionally. If you need more information about traumatic brain injuries, stay on the line and **[Name of Firm]** will be glad to answer all your questions.

Item TBI #210

Most insurance adjusters vastly undervalue traumatic brain injury cases. The treatment and care for a traumatic brain injury can be life-long and very expensive. If your loved one has suffered a traumatic brain injury, they may be entitled to money for their injuries. Please continue to hold. Your call is very important to **[Name of Firm]**.

Workers' Compensation

Item WC #76

If you've been hurt on the job, you could lose the right to claim benefits if you don't file the right form at the right time. At **[Name of Firm]** we help injured workers get the money and benefits they deserve for their injuries. Stay on the line and we will be right with you.

Item WC #77

If you've been hurt on the job and you're unable to come to our office, we can still help you. At **[Name of Firm]** we'll come to your home or hospital room if you can't come to us. If you would like to set up a free consultation with one of our lawyers, stay on the line and we'll be with you in just a moment.

Item WC #78

Have you been hurt on the job? Do you feel confused about whether or not you have a worker's compensation claim? Are you concerned about how you are going to pay your bills and provide for your family? If you have questions about worker's compensation, **[Name of Firm]** has answers. Please continue to hold, your call is very important to us.

Item WC #79

Sometimes accidents happen. If you've been injured on the job, don't feel ashamed or embarrassed about asking for help. At **[Name of Firm]** we help injured workers get the money and benefits they deserve. If you would like to meet with one of our lawyers stay on the line and we'll set up a free consultation when we return.

Item WC #80

Is the insurance company trying to stop your workers comp benefits? If you've been hurt on the job, you deserve money for your medical bills and lost wages. At **[Name of Firm]** we protect your rights. Stay on the line and we'll be with you in just a moment.

Item WC #81

You've been hurt on the job. You can't work. You've lost wages and you have medical bills. You deserve to be treated fairly. At **[Name of Firm]** we help injured workers get their worker's comp benefits. If you've been hurt on the job, stay on the line and we'll be right with you.

Item WC #82

Injured workers deserve to be treated fairly. Don't let the insurance company convince you otherwise. At **[Name of Firm]** we'll take on the big insurance company to help you get the money and benefits you deserve. Please continue to hold, the help you need is just moments away.

Item WC #83

They say your injury has healed and you can go back to work. But you're still hurt and can't work. If they try to cut off your benefits, you can fight back. Our lawyers at **[Name of Firm]** are standing by, ready to help you. Stay on the line and we'll be with you in just a moment.





Workers' Compensation

Item WC #84

Accidents happen, and even the most cautious workers can get hurt on the job. If you've been hurt, don't wait to get help. At **[Name of Firm]** we're ready to go to work for you right now. Get the money and benefits you deserve. Please continue to hold, your call is very important to us.

Item WC #85

Do you know if you qualify for worker's compensation benefits? Do you need money for medical bills and lost wages? If you've been hurt on the job, stay on the line and **[Name of Firm]** will evaluate your case for free. We help injured workers get the money they need...the money they deserve.

Item WC #86

Don't wait until it's too late to get your workers' comp benefits. Injured workers have rights. At **[Name of Firm]** our job is to protect those rights. If you've been hurt on the job, stay on the line; you can set up a free consultation with one of our lawyers in just a moment.

Item WC #87

You've been hurt on the job. You can't work. You need money for medical bills and lost wages. You may be entitled to workers' compensation benefits. Please continue to hold, your call is very important to **[Name of Firm]**.



Order Form—Premium and Custom Packages

To order Standard Package, simply call 1-877-362-6692

This form was designed for easy message selection for your **Premium** or **Custom Package** order. Once you fill out this form, simply fax it to your Stuff4Lawyers account representative, at **615.254.6615**.

Please select your package:

<input type="checkbox"/>	Premium	\$499
	<input type="checkbox"/> Include Holiday Version	\$79
<input type="checkbox"/>	Custom	\$849
	<input type="checkbox"/> Include Holiday Version	\$99
<input type="checkbox"/>	Replacement	\$40
	Shipping	\$10 _____
	Total	\$ _____

Your discs will include 15 messages total, each separated by approximately 10 seconds of hold music. In order to select the messages for your disc, you will be asked to provide us with:

- 1) Your name and credit card number, as discussed with your account rep
- 2) Custom Only: Your firm's information that will be inserted into the messages
- 3) Custom Only: Message text written by YOU (optional, up to five)
- 4) Your final selections, by Item Number, in the order that they will be presented on your Premium or Custom Message on Hold disc.

Message on Hold Message SOrder Form



1) REQUIRED: Payment Information:

I wish to pay using the following method:

Visa/MasterCard Amex

Card Number _____ Exp Date _____

Name as it appears on card _____

Check—Invoice will be sent, check must be received prior to sending Product, or commencing with production

Firm Name:

Billing Contact:

Contact Phone Number:

Contact Email:

Billing Address—Street:

City, State, Zip:

Phone Number:

Fax Number:

Message on Hold Message Order Form



2) REQUIRED (Custom Pkg. Only): Firm Information to be used in Messages

Firm Name to be used in Messages:

Pronunciation Notes for Firm Name:

Message on Hold Message Order Form



3) OPTIONAL (Custom Pkg. Only): Provide up to 5 Custom Messages

Custom messages are optional. You can write up to five, and count them toward your limit of 15. Remember to include your firm's name and other information in each script you write. [Then, include the corresponding Item Numbers in your Track Selection, on the order form.]

Message ID: CM1 - Custom Message 1:

Message ID: CM2 - Custom Message 2:

Message ID: CM3 - Custom Message 3:

Message ID: CM4 - Custom Message 4:

Message ID: CM5 - Custom Message 5:



4) REQUIRED (Premium and Custom): Track Selection

Enter the Message Item Numbers that you have selected from the Message Scripts Package and any custom script numbers (CM1–CM5) from the previous page (if applicable). Please enter the Item Numbers below in the order that you want them to be presented on your compact disc.

- 1. _____
- 2. _____
- 3. _____
- 4. _____
- 5. _____
- 6. _____
- 7. _____
- 8. _____
- 9. _____
- 10. _____
- 11. _____
- 12. _____
- 13. _____
- 14. _____
- 15. _____

Other Notes: (Please provide us with any other notes relevant to your custom Message On Hold)
